

ABOUT TELEHEALTH

Telehealth provides 24/7/365 access to board-certified doctors via telephone or video consultations that can diagnose, recommend treatment and prescribe medication. Telehealth makes care more convenient and accessible for non-emergency care when your primary care physician is not available.

For full plan details, please visit your benefit website:
www.mybenefitshub.com/redoakisd



MDLIVE provides you access to Board-certified doctors 24/7 from your mobile device or computer. Prescriptions can be sent to your nearest pharmacy if medically necessary. While MDLIVE does not replace your primary care physician, it is a convenient and cost-effective option when you need care and:

- Have a non-emergency issue and are considering a convenience care clinic, urgent care clinic or emergency room for treatment?
- Are on vacation or away from home?
- Are unable to see your primary care physician?

MDLIVE treats over 50 routine medical conditions including:

- Acne
- Allergies
- Cold/flu
- Constipation
- Cough
- Diarrhea
- Earache
- Insect bites
- Nausea/vomiting
- Pink eye
- Rash
- Respiratory problems
- Sore throats
- And more

Do not use telemedicine for serious or life-threatening emergencies.

MDLIVE Behavioral Health:

Managing stress or life changes can be overwhelming but it's easier than ever to get help right in the comfort of your own home. Visit a counselor or psychiatrist by phone, secure video, or MDLIVE App.

- Talk to a licensed counselor or psychiatrist from your home, office, or on the go!
- Affordable, confidential online therapy for a variety of counseling needs.
- The MDLIVE app helps you stay connected with appointment reminders, important notifications
- and secure messaging.

Registration is Easy

After your benefit becomes effective, set up your account with MDLIVE by providing medical history and pharmacy choices so you are ready to use this valuable service when and where you need it.

- Online – www.mdlive.com/fbsbh
- Phone – (888) 365-1663
- Mobile – download the MDLIVE mobile app to your smartphone or mobile device
- Select- “MDLIVE as a benefit” and “FBS” as Employer/ Organization

Telehealth

Employee and Family

Employer Paid